

## 6. Vendor Requirements

Each [ACMcompliance software](#) vendor shall meet all of the following requirements as part of the [ACMcompliance software](#) approval process and as part of an ongoing commitment to users of their particular program.

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### 6.1 Availability to Commission

All [ACMcompliance software](#) vendors are required to submit at least one fully working program version of the [ACMcompliance software](#) to the California Energy Commission. An updated copy or access to the approved version of the [ACMcompliance software](#) shall be kept by the Commission to maintain approval for compliance use of the [ACMcompliance software](#).

The Commission agrees not to duplicate the [ACMcompliance software](#) except for the purpose of analyzing it, for verifying building compliance with the [ACMcompliance software](#), or to verify that only approved versions of the [ACMcompliance software](#) are used for compliance.

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### 6.2 Building Department Support

[ACMCompliance software](#) vendors shall provide a copy of the [ACMcompliance software](#) User's Manual and Help System to all local building enforcement agencies who request one in writing.

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### 6.3 User Support

[ACMCompliance software](#) vendors shall offer support to their users with regard to the use of the [ACMcompliance software](#) for compliance purposes. Vendors may charge a fee for user support.

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### 6.4 ~~Compliance Software~~ ACM Vendor Demonstration

The Commission may request [ACMcompliance software](#) vendors to physically demonstrate their program's capabilities. One or more demonstrations may be requested before approval is granted.